

The Role of the Anti-racism Contact Officer



Information for Parents and Caregivers

The NSW Department of Education and Training rejects racism in all its forms and is committed to the elimination of racial discrimination.

As part of the Department's commitment to anti-racism each government school has an Anti-racism Contact Officer (ARCO). The ARCO is the school person you talk to if you have a complaint about racism.

The ARCO's role is to:

1. receive the suggestion, complaint or allegation regarding racism
2. assist the complainant to write the complaint, if required
3. advise the complainant of their rights and the process to be followed in lodging a complaint
4. refer the complaint to a member of the school executive who will be responsible for resolving the complaint.

If you need an interpreter to assist you to speak to the ARCO on the telephone or to make an appointment for a meeting with the ARCO, telephone the Telephone Interpreter Service on 131 450 and they will phone the school for you. The school will arrange to have an on-site interpreter present at the meeting, if requested. These services will be free of charge to you.

The ARCO at this school is:

Name:

Contact Phone Number: